



**YWCA Lethbridge & District**  
604 8<sup>th</sup> Street South  
Lethbridge, AB T1J 2K1  
P 403-329-0088 | F 403-327-9112

**Crisis Intervention Worker (Casual positions available)**

YWCA Harbour House Women's Emergency Shelter

**Position Description Summary:**

The Crisis Intervention Worker will provide women and their children in need of safety with accommodation, counselling, guidance and support. The Crisis Intervention Worker will work as a member of a professional team contributing to the empowerment of women seeking our services. The Crisis Intervention Worker will maintain building security, provide supportive services for the 24-hour Crisis Line and assist with the daily responsibilities for the shelter. Staff is required to work a rotation of shifts including nights, days, evenings and weekend shifts and Statutory Holidays and need to have availability for on-call. The successful candidate will be required to work on an as-needed basis.

**Qualifications:**

**Knowledge:**

- ❖ Knowledge of family violence and related issues
- ❖ Knowledge of Child Welfare and Justice system
- ❖ Knowledge of community resources.
- ❖ Knowledge of the Harm Reduction Philosophy
- ❖ Knowledge of the Housing First Philosophy
- ❖ Understanding of the cycle and dynamics of abuse
- ❖ Understanding of the impacts family violence has on children
- ❖ Understanding of custody issues, along with interim custody
- ❖ Understanding of resources for families
- ❖ Understanding of the Trauma Informed Person-Centered approach

**Skills/Attributes:**

- ❖ Sound judgment and problem solving skills
- ❖ Counselling skills & Organizational skills
- ❖ Organizational skills
- ❖ Ability to work in a team
- ❖ Strong oral and written communication skills
- ❖ Willingness to be flexible in meeting the needs of the program
- ❖ Ability to work with other community agencies including Children's Services, Police Services, Victim Services, etc.
- ❖ Willingness to provide educational and stress relieving group sessions with client and community
- ❖ To be an ambassador for the YWCA and Harbour House programs

**Education and Experience:**

Completed/or working on a Diploma or Degree in the Human Services Field

**Salary:**

\$19.75 per hour

**Resumes with three references to be submitted to:**

Mahreen Rana, Human Resources Manager

YWCA Lethbridge and District

604, 8<sup>th</sup> St. South

Lethbridge, Alberta

T1J 2K1

Fax: (403) 327-9112

Email: [HR@ywcalethbridge.org](mailto:HR@ywcalethbridge.org) (Only candidates selected for an interview will be contacted)

**Deadline: Position to be filled immediately. Applications to be accepted until hiring of successful candidate.**

Please note: All employees of the YWCA Lethbridge and District must provide a current Vulnerable Persons Check (Criminal History), Child and Youth Intervention Module Check, and a current First Aid and CPR Level C with AED Training.

*\*\*\* YWCA Lethbridge and District is an equal opportunity employer\*\*\**



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